



Driver & Vehicle
Standards
Agency



Phil Breen

Driver & Vehicle Standards Agency (DVSA)

Earned Recognition National Account Manager

Keeping **Britain** moving, **safely** and **sustainably**

The DVSA promise



Enable

Clear, easy to follow help and advice to customers



Prevent

Monitor customers to make sure they maintain standards



Respond

Use intelligence and evidence to take strong action for law breakers



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Lee Bedingfield, Head of Fleet Compliance at Sysco

“Joining the DVSA Earned Recognition scheme has sharpened our team’s commitment to driver and fleet compliance.

By working within the ER audit-criteria framework, our transport managers now have clearer oversight and stronger tools to ensure we remain fully compliant across every part of our transport operations.”



Understand the help that is given

Enforcement operations manual



Categorisation of vehicle defects



Enforcement sanctions policy



Memo's - Policy updates - Cat of D - ESP and Stakeholder engagement



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Guide to maintaining roadworthiness

Outlining the regulatory requirements
and industry best practice

Commercial goods and public service vehicles



Keeping **Britain** moving, **safely** and **sustainably**



How to contact the DVSA
Enforcement policy team...

Enforcementpolicy@dvsa.gov.uk

Keeping **Britain** moving, **safely** and **sustainably**

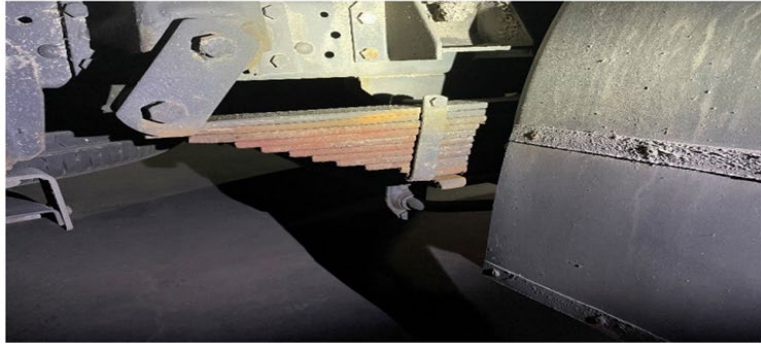
Compliance optional, right?



When is an LGV not an LGV?

Suspension modifications

There are many differing ways of modifying the suspension one is to add coil springs above the axle to act as assistors these have the effect of making the suspension harder to compress. There are also modifications where air bags have been added to the axle or uprated leaf springs fitted to vehicle axles to create the same effect.



Example of a modified suspension fitted to a Mercedes Sprinter vehicle 3.5 tonne vehicle – uprated springs fitted (eg. those normally fitted to 7.5 tonne vehicles).



Total Court fines now stand at:

£1,495,531

Operation Tiberius



**Setting exemplar standards
for safety and compliance**

Earned Recognition: Recognising compliance & road safety



DVSA EARNED RECOGNITION



Give your business a boost

Join the DVSA Earned Recognition scheme to feel the full benefits of being a safe vehicle operator.

Find out how to apply and get started at:

www.gov.uk/dvsa/earned-recognition

Helping you stay safe on Britain's roads

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Helping you stay safe on Britain's roads

Earned Recognition Audit

- An ER audit must be carried out by a DVSA authorised audit provider, there are numerous to choose from, listed on gov.uk
- There are two sets of audit standards, one for HGV operators and one for PSV operators each with 10 sections

1. Operator Licence
2. Transport Manager or Responsible Person
3. Vehicle Standards
4. Driver Standards
5. Operational Management
6. Security Requirements
7. Driver Management
8. Training
9. Additional Policies

Section 10

Dangerous Goods (HGV Operators)

Service Work (PSV Operators)

Operators will not be audited
on Section 10 if they do not do these activities

KPIs

Driver KPIs

- Overall Infringement rate
- Four Fixed Penalty Bands (current legislation)
- Working Time Directive
- PSV Domestic Drivers Hours KPIs are measured using Driver Allocation Systems (DAS)
- Monitoring daily and fortnightly rest
- MSI's

Vehicle KPIs

- Safety Records
- Safety Inspection records completed correctly & signed off
- Safety inspections completed within the stated frequency
- Driver defect reports where road safety related items have been reported are appropriately actioned
- Vehicle & trailer initial MOT pass rate



Road Safety Matters

Making every journey

safer in your community

Earned Recognition is a unique scheme through which we regularly monitor operators, checking that they achieve and maintain the highest standards of compliance. Its logo identifies operators of lorry and bus fleets of all sizes, including school bus services and refuse collection trucks.

These socially conscious operators adopt policies that promote safety, positive environmental impacts and the wellbeing of their communities. They improve outcomes for cities and towns, and the people who live and work there.



Earned Recognition: modules

**EARNED RECOGNITION**

TfL Contractual Module



A photograph of the London skyline at dusk, featuring the Big Ben clock tower and Westminster Abbey, with a red double-decker bus in the foreground.

**EARNED RECOGNITION**

London Power Tunnels (LPT2) Module



A photograph of a worker in an orange safety vest and white hard hat standing inside a large, circular tunnel under construction.

**EARNED RECOGNITION**

Concrete Operational Module



A photograph of a concrete mixer truck parked outdoors. A yellow sign on the side of the truck reads "PLEASE Take Extra Care Near This Vehicle" with a bicycle icon.

with the British Aggregates Association

**EARNED RECOGNITION**

HS2 Module



A photograph of a high-speed train (HS2) in motion, showing motion blur in the background.

**EARNED RECOGNITION**

PSV Private Hire Module



A photograph of a white private hire vehicle (PSV) parked in a garage or depot.

ROAD TO



**EARNED
RECOGNITION**

Keeping **Britain** moving **safely** and **sustainably**



Journey with us on the Road to Earned Recognition (R2ER)

- ✓ A new initiative to help new businesses develop and maintain high driver and vehicle standards
- ✓ Promote effective transport management
- ✓ Improve standards - Improve road safety – Improve employee wellbeing
- ✓ Reduce the risk of non-compliance and potential regulatory action from the Traffic Commissioners.
- ✓ Work with DVSA to improve road safety across Britain's roads and improve the outcomes for cities and towns

The consequences of non-compliance



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Find out more via **Gov.uk** or via the
mailboxes

www.gov.uk/dvsa
DVSAER@DVSA.gov.uk
R2ER@DVSA.gov.uk



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