



Traffic Commissioners
for Great Britain

Strengthening Compliance, Safety & Sustainability

Miss Sarah Bell

Traffic Commissioner for London & South East and Great Britain.

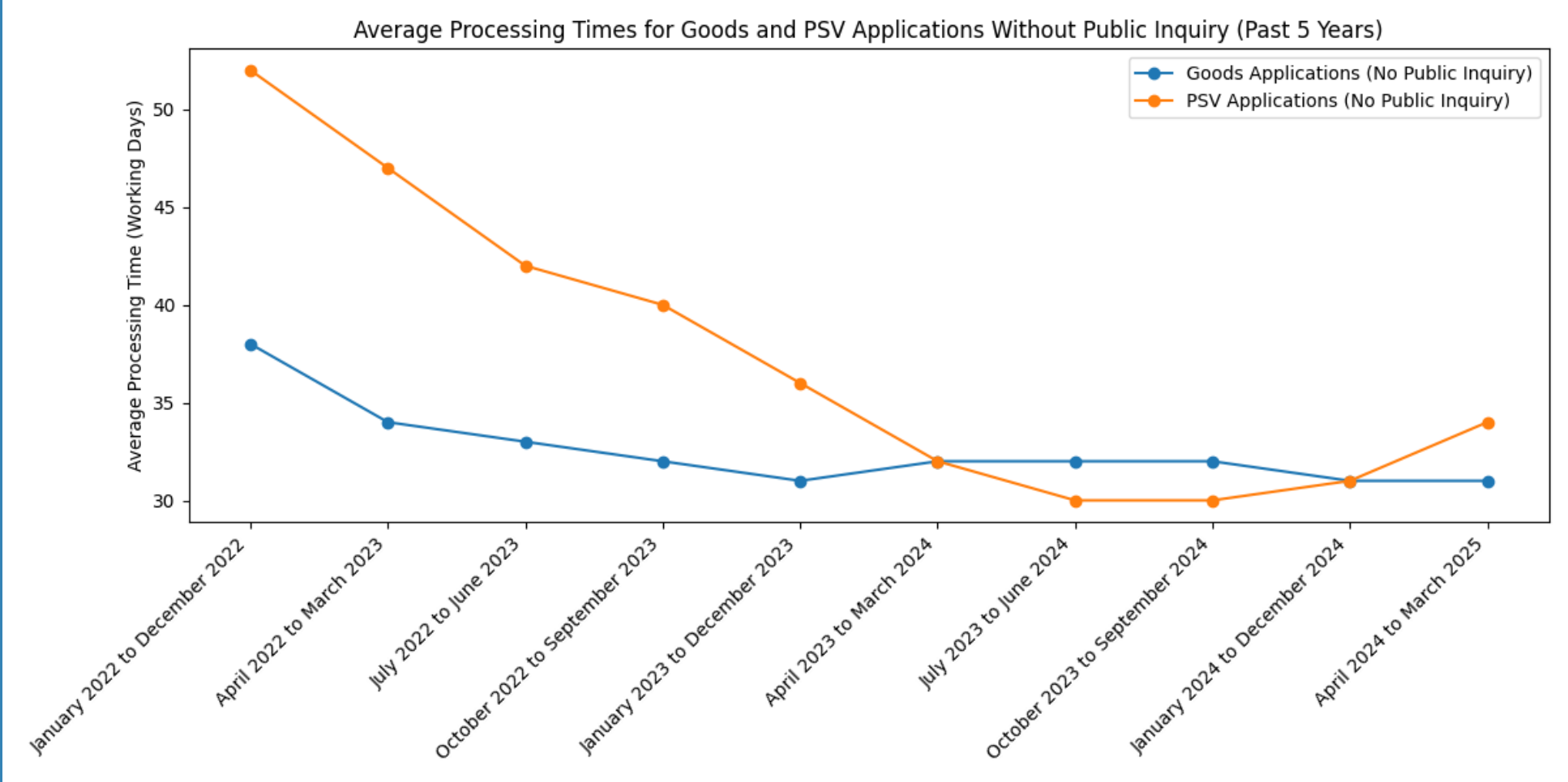
Regulating transport for **safer** roads

Agenda

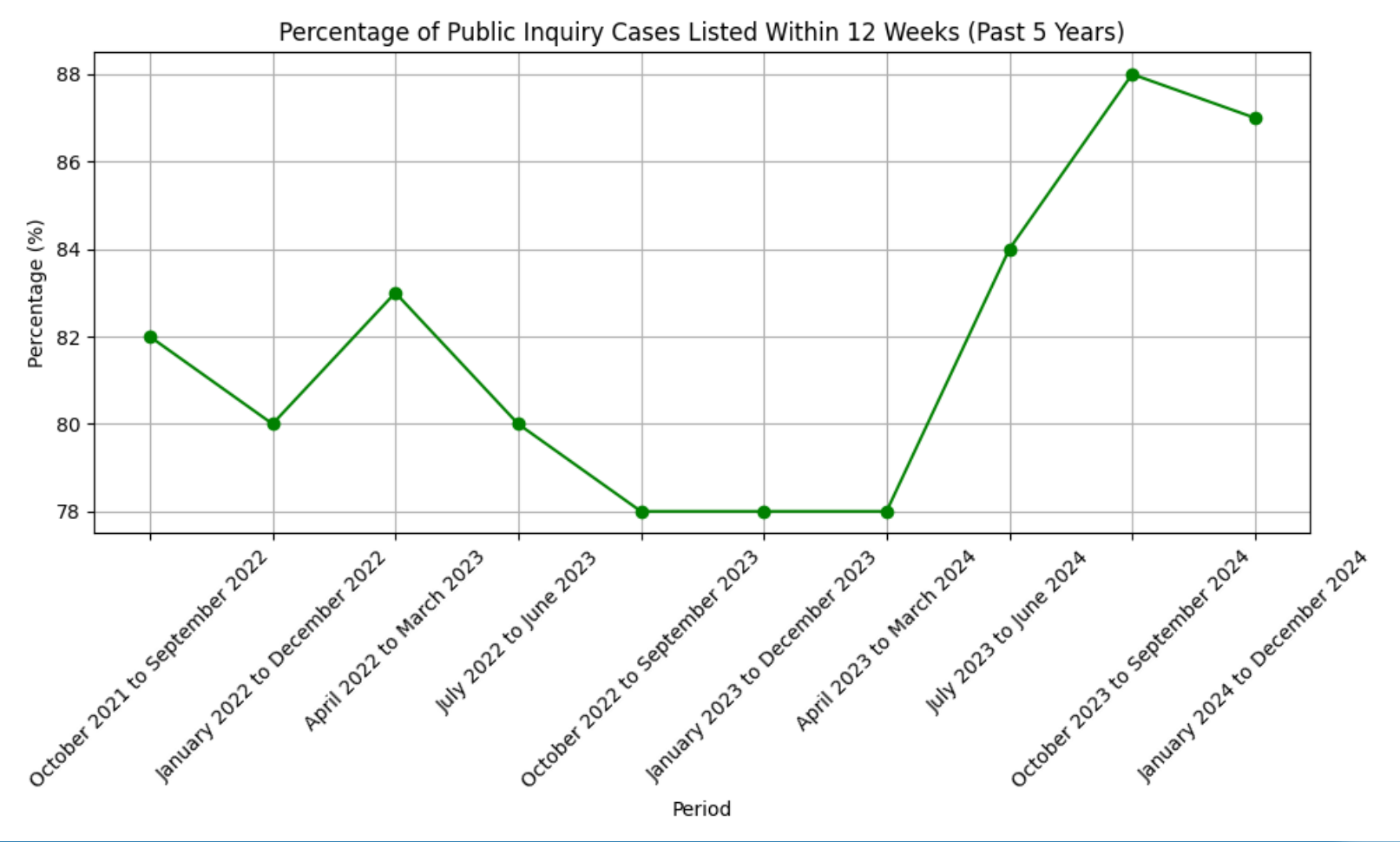
- This is not me 🤪 - STC
- Performance Update
- Improvements
- Compliance Themes
- Drivers
- Future Opportunities



Service Update



Service Update



Improved Digital Service Delivery

- AI
- Transport Managers
- Case Bundles
- VOL Messaging



GOV.UK One Login

- Single account to access multiple services including VOL
- Authentication to login securely
- Verification to prove who you are



Tips & Tricks

- VOL Self Service
- VOL contact details
- Finance
- Advert
- Transport Manager
- DBA
- MIVR/TEVR

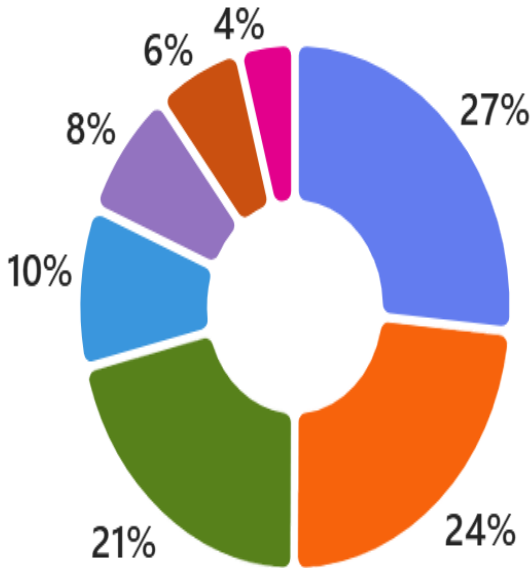


Compliance Themes

- Driver conduct and drivers' hours
- Maintenance failures and bridge strikes
- Financial standing and misuse of digital systems

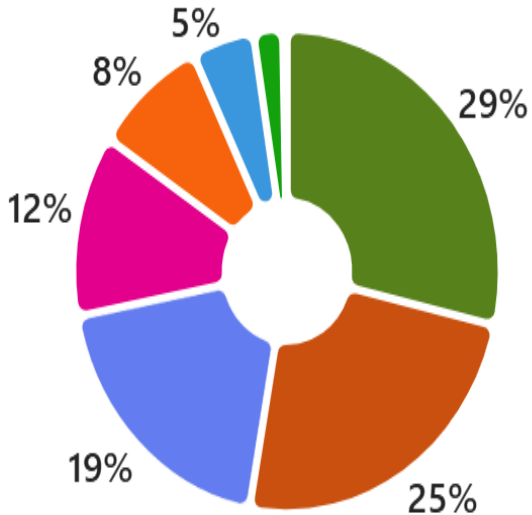


Goods PI Outcomes



- Curtailment (Reduction of Vehicles Authorised)
- Licence Revocations
- Formal Warnings
- Disqualification of Transport Manager
- Licence Suspensions
- Disqualification of Licence Holder
- No Action Taken

PSV PI Outcomes

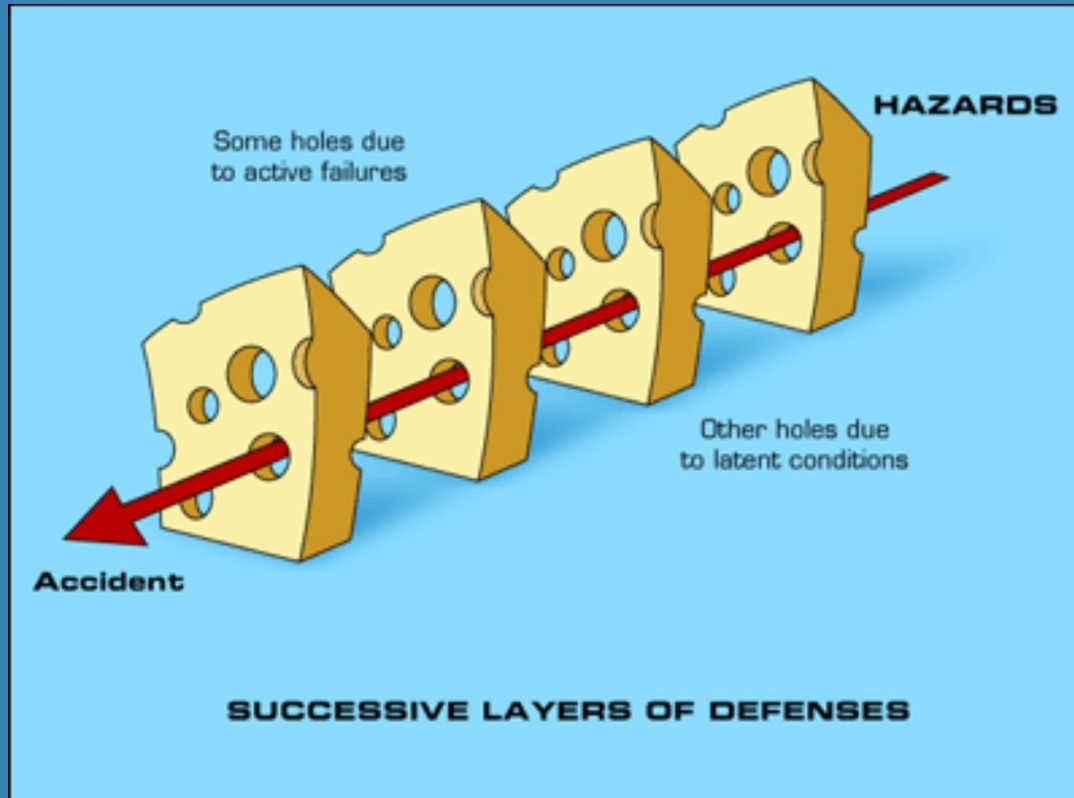


■ Reduction of Vehicles Authorised ■ Formal Warning Given ■ Licence Revocations

■ Disqualification of Transport Manager ■ Licence Suspensions ■ Disqualification of Licence Holder ■ No Action Taken

■ Other Conditions Imposed

Reducing Risk



Be curious.....



Supporting Operators

- Maintenance Provider Rating Scheme
- Targeted Messaging
- Focus Weeks



Looking Ahead

- Traffic Commissioner 95th birthday
- Continued focus on independence, fairness, and public safety
- Strengthening relationships with key stakeholders
- Smarter regulation



We get some fun too!





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Questions?

www.gov.uk/traffic-commissioners
[@TrafficCommsGB](https://twitter.com/TrafficCommsGB)

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