



Willen Hospice Winter Draw 2022 - Terms & Conditions

1. Participation in Willen Hospice Winter Draw costs £1 per ticket.
2. All profits from these draws will be donated to Willen Hospice, Registered Charity (No. 270194).
3. Payment may be made by cheque, debit card, or cash.
4. No responsibility is taken for tickets and payment lost, delayed, or damaged in the post and proof of posting will not be accepted as proof of receipt.
5. Any ticket entries received after the closing date of Friday 4 February 2022 will miss entry into the draw and will be entered into the next weekly lottery draw instead.
6. The Winter Draw will take place on Thursday 10 February 2022. Tickets will be selected randomly using our secure lottery computer, in the presence of 2 witnesses. Prizes will be paid by cheque and are as follows:
1st Prize - £3,000
2nd Prize - £500
10 Runner-up Prizes of £50 each

25,427 tickets were entered into our last Winter Draw (Feb 2021) with the option of winning 12 prizes.
7. The prizes are non-transferable.
8. The result of the draw is final.
9. The winner of first prize will be notified via telephone if a telephone number has been provided. All winners will be notified in writing by 18 February 2022.
10. A complete list of winning numbers will be published on our website www.willen-hospice.org.uk and published and posted in Willen Hospice shops (assuming there is no impact following the Covid-19 pandemic).
11. Where Willen Hospice is unable to contact a prize-winner and a prize remains unclaimed for six months following the first attempt to notify the prize-winner, Willen Hospice may apply the prize, as it sees fit, including re-offering the prize in future draws.
12. The tickets may not be sold to, or by a person under 16 years of age.
13. On average each year we give Willen Hospice around £263,000. In 2019/2020 you can feel good knowing that 52% of every £1 goes directly towards providing patient care. The remaining 48% goes towards direct

and indirect running costs, including the prizes. In 2019/2020 we gave out over £95,000 in prizes across our weekly lottery, grand draws and scratch cards. We consistently review our costs to keep them as low as possible.

14. The draws are managed by Willen Hospice Lottery which is licensed by the Gambling Commission under the 2005 Gambling Act. Responsible Persons: L.O'Gorman, Milton Road, Willen Village, Milton Keynes, MK15 9AB.
15. Should you have a complaint, please contact Willen Hospice Lottery Fundraising Manager on 01908 303067.
16. We promise to look after the information you give us when you sign up to play our Winter Draw. It will only be used to manage your entry. If you give us an address we'll also occasionally send you post about Willen Hospice, unless you tell us otherwise. Call us on 01908 303065. Our Privacy Notice is available on our website if you would like to know how we collect, process and store your personal information.
17. If you would like more information about raffles and lotteries please go to [gamblingcommission.gov.uk](https://www.gamblingcommission.gov.uk). If you are worried about your gambling or that of someone close to you, [GamCare](https://www.gamcare.org.uk) is the UK's leading authority on the provision of support, advice and counselling to people affected by gambling problems. If you or someone you know needs help or advice call their helpline 0808 8020 133 or visit [GamCare](https://www.gamcare.org.uk).