

## Quality Policy

The Directors, Management and Staff are responsible for Quality Control through the Quality Management System and are committed to continuous improvement by constant review, with suppliers being encouraged to co-operate. The Company is committed to achieving customer satisfaction by the use of quality procedures which will be operated to meet or exceed the requirements of ISO 9001:2015.

We recognize that the disciplines of quality, health & safety and environmental management are an integral part of our management system and adopt them fully.

### **As Policy, we as a business will:**

- Comply with all applicable laws and regulations regarding our field of operation.
- Commit to the route of continuous improvement and best use of management resources with regard to quality issues.
- Create quality objectives through continual review of our services.
- Communicate our quality objectives and performance against these objectives throughout the Company and to any interested parties.
- Take due care to ensure that activities are safe for employees, Associates, and others who come into contact with our work.
- Work closely with our customers and suppliers to establish the highest quality standards
- Adopt a forward-looking view on future business decisions, which may have an impact on Quality.
- Train our staff in the needs and responsibilities of quality management with defined roles for relevant staff members.
- Advise both our clients and our supply chain of their responsibilities with regard to quality management as they are applicable to their dealings with our business.
- Ensure we deliver good quality, defect free products in a timely manner.
- Develop our environmental responsibilities.



Signed: \_\_\_\_\_

09/07/2025  
Date \_\_\_\_\_